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### Objective:

Seeking an opportunity for professional challenge and growth to support and enhance co-operative objectives of the company and to reach at new milestone of the challenging career.

### Summary

- ✓ Quick learner, full stack software professional with 2.10 years of experience in analysis, design and development of client/server, web based and n-tier application. Expert in developing web applications, windows services and web services in Microsoft Visual Studio .Net IDE using **C#.Net, ASP.NET, ASP.NET MVC, Web API, Angular 8, .Net Core**, Entity Framework, Web Services, ADO.NET, SQL Server.
- ✓ Extensively trained in Full Stack Development tools/techniques and frameworks (this also involved developing a comprehensive case Study that helped applying the learnings).
- ✓ Hands on experience of Support & maintaining .net projects by debugging an application using the debugging tools provided by the Visual Studio .Net IDE or SQL profiler.

### Educational Profile

- ✓ **MCA** from IET(Institute of Engineering and Technology), lucknow **with 75%**
- ✓ **B. Sc(CS)** from SMS Govt. Model Science College, Gwalior with 57%
- ✓ **Intermediate (10+2)** from MP Board with 70.00%
- ✓ **High school (10th)** from UP Board with 49.00%

### Application Knowledge

**Internet needed:** ASP.NET MVC, AngularJS, Angular 5, Web API, JQuery, Java script, Ajax, HTML, CSS, and Bootstrap

**Programming:** C#.Net

**Databases:** Microsoft SQL Server

**Tools & Technologies:** Visual Studio .NET IDE, Jira, Microsoft IIS, MS Office, SQL Server

### Responsibilities include

- ✓ Design and Development of .Net application using ASP.Net, Web forms, web services, C#.Net, .Net Class library, Web API, Angular 5.
- ✓ Determining client requirements, infrastructure requirements and develop application design based on the analysis of the requirements.

## Project Experience –

### 1) UniAgent Connector

**Environment:**ASP.Net MVC, C#, Angular js, SQL Server 2014, Bootstrap, HTML.

**Team Size:** 8 Members

**Organization:** ConsiliumSoftware Pvt. Ltd.

**Role Played:** Full stack developer (Design and Development, Solution provider, Individual contributor)

**Description:**UniAgent is a CRM – CTI Connetor for Cisco Contact center. we used the Rest APIs of Cisco Telephony in the UniAgent. UniAgent connector is integrated with Salesforce CRM and Service now CRM.

**Roles & Responsibility:** Responsible to do changes on business, frontend and data link layer as per customer requirements.

- ✓ Requirement Analysis, Handling client call
- ✓ Given the L1 support.

### 2) UniAgent Admin

**Environment:** Asp.net MVC, Web API, Angular 5, C#, SQL Server 2014, Bootstrap, HTML.

**Team Size:** 6 Members

**Organization:**Consilium Software.

**Role Played:**Design and Development, Solution provider, Handling Team and Individual contributor.

**Description:** we do all the CTI(Computer Telephony Integration) related configuration in UniAgent Admin.

**Roles & Responsibility:** Responsible to do changes on business, frontend and data link layer as per customer requirements.

- ✓ Requirement Analysis, Handling client call with onsite team, Manage sprints and stories with matching client ETA

Dividing task within the team and development including coding & unit testing along with code review; maintaining standard compliance

### 3) Gadgets

**Environment:** Javascript,HTML,CSS.

**Team Size:** 4 Members

**Organization :**Consilium Software.

**Role Played:** Design and Development, Solution provider, Handling Team

**Description:**This gadget for CTI(computer telephony integration).using this gadget we can take the customer call and we can see the customer details in CRM like Salesforce,ServiceNow,SugarCRM and MSDyanmics.

**Roles & Responsibility:** Responsible to do changes on business and data link layer as per customer requirements.

- ✓ Requirement Analysis, Handling client call with onsite team,

#### 4) ChatBot application

**Environment:** Python, Flask, Angularjs, Web Socket, HTML, CSS, JQuery, SQL Server 2014, Bootstrap.

**Organization:** Consilium Software Pvt. Ltd.

**Team Size:** 4 Members.

**Role Played:** Design and Development

**Description:** Chatbot gives the answer based on the DataSet which we provide to chatbot for training. If chatbot unable to give the answer of user then we escalate the chat to live assistance.

**Roles & Responsibility:** Responsible to do changes on business and data link layer as per customer requirements.

#### PERSONAL DETAILS

**Date of Birth:** 12th January 1994

**Gender:** Male

**Marital Status:** Single

**Languages known:** English, Hindi

**Strength:** Quick learner, Good team/individual player, Self-motivated and passionate to learn on every moment, Good problem-solving skills with high aptitude to follow the logic control, high learning curve

#### Declaration:

I hereby declare that the mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the same.

Place:

Date: